



Product Bulletin

Date: October 1st 2025

Product(s): Gold 2 (G2)

Expanding Serial Number for SENSIT Gold 2 (G2)

The serial number range currently used on the SENSIT G2 instrument is nearly full. We will begin transitioning to the new serial numbers November 1st.

To ensure we continue to deliver the SENSIT G2 for years to come, we are updating its serial number system. Future G2 instruments will use an expanded serial number range with serial numbers 65500 and higher.

What This Means For You:

- New G2 instruments (SN: 65500 and higher) will only work with the **Smart-Cal 360 calibration station**.
- They are not compatible and will not communicate with the older **Smart-Cal station**, which has now been **discontinued**.
- **ACTION REQUIRED:** Customers with the Smart-Cal 360 station must update its firmware (3.25 or later) to ensure compatibility with the expanded serial number range.
- Existing G2 instruments remain unaffected and will continue to calibrate as normal with their respective calibration stations (Smart-Cal 360 and Smart-Cal)

To avoid potential disruptions, please ensure your calibration station supports the expanded serial number range and plan to upgrade if you are still operating the original Smart-Cal.

